



# PTR

CONTROLLED ACCESS LLC

## WELCOME TO THE FAMILY!

At PTR Controlled Access we look forward to providing superior customer service at the most competitive rates.

### CUSTOMER INFORMATION

Company Name:	Site Type:
<input type="text"/>	<input type="text"/>
Site Contact Name:	
<input type="text"/>	
Site Address:	
<input type="text"/>	
City	State    ZIP Code
<input type="text"/>	<input type="text"/>
Cell Phone:	Email:
<input type="text"/>	<input type="text"/>

### BILLING INFORMATION (If different)

Full Name:		
<input type="text"/>		
Address:		
<input type="text"/>		
City	State	ZIP Code
<input type="text"/>	<input type="text"/>	<input type="text"/>
Preferred Invoice Method		
<input type="text"/>		
How did you hear about us?		
<input type="text"/>		

### STANDARD SERVICE RATE (2020)

SERVICE REQUEST TYPE	SERVICE FEE	HOURLY LABOR RATES
Standard Service Request Monday – Friday 9:00am – 5:00pm	\$95	\$95.00/hour
Standard Remote Service	\$0.00	\$95.00/hour
Emergency After Hours	\$300.00	\$150.00/hour (2 hour minimum)
Emergency After Hours Remote Service	\$0.00	\$150.00/hour
Standard U.S. Holiday	\$400.00	\$200.00/hour (2 hour minimum)

\*Rates do not include parts & equipment.

\*\*Hours for Emergency Service include travel time to and from property.

FOR OFFICE USE ONLY

Date Received

Customer Number

Please email form to [services@PTRaccess.com](mailto:services@PTRaccess.com)  
6990 Peachtree Industrial Blvd. | Suite A | Peachtree Corners, GA 30071  
Main Phone: 404-609-1500 | [www.PTRaccess.com](http://www.PTRaccess.com) | [sales@PTRaccess.com](mailto:sales@PTRaccess.com)